

The POO Crew, LLC. 303-653-5355  
PO Box 371251  
Denver, CO. 80237

Service Agreement

A. SERVICES:

1. SERVICE:

The POO Crew has my permission to enter into my back yard to perform the services for which they represent whether I am present or not. I, the client, understand that if my gate or property is broken before The POO Crew begins service I the Client will fix or replace the broken gate, but if I choose not to, I the Client will not hold The POO Crew liable for any situation that arises due to the broken gate or property. If I have a dog which is deemed by The POO Crew to be aggressive and intimidating in nature, and or has bitten the technician that services my yard and I forget to leave the dog inside the house on my scheduled cleaning day, I understand that I will not be credited back due to the time spent at my address on that scheduled day.

2. FEES:

The POO Crew, LLC. bills monthly on a prepaid basis. Invoices will be mailed out on the 15<sup>th</sup> of each month and due by the 1<sup>st</sup> day of the next calendar month. **For invoices that are not paid by the next billing cycle a \$20 late fee will be applied.** I, the client understand that service is based on a monthly rate and not weekly, which means that I will pay the same flat rate regardless of the amount of visits I receive. In the event that I choose to be set up on automatic payments from my credit card, I give The POO Crew, LLC the right to bill my credit card which I supplied on the Client Information form for my monthly costs. **If I do not supply an email address for electronic invoices there will be a \$1.00 charge for invoices that must be processed through US Mail.**

B. TIME OF COMPLETION:

1. HOLIDAYS:

Holidays that service will not be performed are: **New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving, Christmas Eve, Christmas and inclement weather days.**

2. INCLEMENT WEATHER:

In regards to service in snowy or heavy rain conditions, The POO Crew may postpone services until weather conditions are suitable. **In the event that your residence receives snowfall in an amount impossible to negotiate a cleaning – The POO Crew, LLC., at its discretion, and by your understanding of this agreement, shall be allotted up to (7) seven inclement weather days for your residence, per calendar year with pay. Your service will be rescheduled when it is safe for our employees to travel.** If my yard cannot be scooped within the days following my original service day, then I understand that my yard will be fully cleaned on my next scheduled service day.

3. CREDITS:

I understand that my account will not be credited back if my regular scoop falls on a holiday; however, I will not be charged any extra for the five months of the year that have five weeks rather than four (This trade off between the client and The POO Crew is intended to make billing easy and fair for both parties).

C. PERSONAL GUARANTEE:

1. CLIENT GUARANTEE:

I, the Client, in consideration of goods and/or services rendered pursuant to this agreement, do hereby personally individually and severally guarantee the full payment of all sums of money due and owing to The POO Crew or may become due and owing or past due according to the terms of this agreement.

2. ATTORNEYS FEE:

“If payment is not made as agreed, I the Client shall be responsible for any reasonable attorney fees, costs of collection and court costs incurred in efforts to enforce this agreement”.

3. If a check is returned, the client shall be liable of a \$20.00 charge plus any and all other fees pursuant to C.R.S. 13-21-109



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Please fill in spaces where required and mail to address at top of form or fax back to 303-771-

Make a copy and keep one for your records.